

JUSTINE JENNINGS

CLINICAL DIRECTOR & CASE MANAGER

QUALIFICATIONS

- **BSc (Hons) Occupational Therapy**
Oxford Brookes University - 1997

ROLE & RESPONSIBILITIES

- **Clinical Director**
 - Clinical Director/co-owner of BPJ Case Management Ltd.
 - Responsible for the welfare of clients and staff, and the quality and delivery of case management services.
 - Responsible for ensuring bespoke care and support packages delivered in line with CQC standards.
 - Supervision of other case managers, providing clinical oversight and guidance.
 - Amputee lead.
- **Case Manager**
 - Provides client-centred independent case management services.
 - Conducts high-quality in-depth assessments and formulates bespoke case management plans.
 - Manages a diverse caseload of adults and children with acquired brain injuries, spinal injuries, amputee and polytrauma.
 - Provides high quality Immediate Needs Assessment reports and detailed costings.
 - Coordinates and leads client centred multidisciplinary rehabilitation packages.
 - Identifies, costs and implements appropriate support packages to meet client needs.
 - Completes client centred care/support plans and individual risk assessments.
 - Recruitment and supervision of support staff for clients.
 - Liaises with professionals to support litigation and medico-legal processes.
 - Provides witness statements as a case manager.
 - Builds and manages care and rehabilitation programs, on a sole and joint instruction basis, including those under the “Rehabilitation Code 2015”



KEY SKILLS & ATTRIBUTES

- **Assessment Skills:** Undertakes high-quality holistic assessments, formulating in-depth case management plans, and implementing multidisciplinary rehabilitation packages.
- **Client Centred Support:** Skilled at nurturing and building strong therapeutic relationships to support clients through the litigation process and beyond.
- **Mental Capacity Act:** Regularly reviews and updates Mental Capacity Act policies and procedures in line with the Mental Capacity Act code of practice updates. Provides advice and guidance on capacity related concerns. Close liaison with Court of Protection teams regarding clients who lack capacity to make financial and other decisions.

- **Communication:** Effective communication skills, engaging with clients, families, and professionals to develop strong therapeutic and working relationships.
- **Multidisciplinary Teamwork:** Coordinates and manages professional multidisciplinary teams to facilitate outcome focused rehabilitation plans for clients. Works alongside occupational therapists, physiotherapists, speech and language therapists, neuropsychologists, and other professionals.
- **Empathy:** Demonstrates empathy and compassion in working with clients with complex and life changing injuries.
- **Organisational Skills:** Demonstrates autonomy and excellent organisational skills to manage a complex caseload and coordinating large multidisciplinary teams.
- **Problem-Solving:** Utilises a collaborative and positive approach to problem-solving, encouraging positive risk taking and client-led change.
- **Leadership:** Ability to build and lead a strong multidisciplinary team around the client to engage in effective rehabilitation programmes. Provides leadership and supervision to other case managers and support staff, contributing to and actively supporting the development of others.
- **Professional Development:** Actively engages in continuing professional development, attending training courses and seminars.

PROFESSIONAL REGISTRATION & MEMBERSHIPS

- Royal College of Occupational Therapists (RCOT): OT27742
- Health Care Professions Council (HCPC): BT00860538
- Registered Practitioner Member of British Association of Brain Injury Case Managers (BABICAM)

EXPERIENCE

Justine brings over 25 years of experience as an occupational therapist, having worked extensively within the NHS and social care settings. Her NHS experience spans various clinical areas, including neurology/neurorehabilitation, amputee/vascular surgery, elderly, and orthopaedics. In social care, Justine has worked with both adults and children in the community, managing a local authority team of adult and paediatric occupational therapists and therapy assistants.

As an experienced case manager and co-founder of BPJ Case Management Ltd, Justine has worked in the industry since 2018. She specialises in delivering exceptional case management interventions for clients with life-changing injuries, including brain, spinal, amputee, and orthopaedic injuries.

Justine excels in conducting high-quality, comprehensive assessments and producing detailed reports to develop bespoke case management interventions and lead multidisciplinary rehabilitation packages.

She is also skilled in managing both unilateral and jointly instructed litigation cases.

CONTACT DETAILS

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