

PATRICK BOYD

CLINICAL DIRECTOR & CASE MANAGER

QUALIFICATIONS

- **UCCE Adult Safeguarding**, Teesside University, 2016
- **BA (Hons) Social Work**, Teesside University, 2015
- **Diploma in Humanities and Social Sciences**, SRC, 2012



ROLE & RESPONSIBILITIES

- **Clinical Director**
 - Supervises other case managers and provides clinical oversight and guidance
 - Responsible for the welfare of clients and staff, and the quality and delivery of case management services.
- **Case Manager**
 - Provides client-centred, outcome-focused, and independent case management services
 - Manages a caseload of adults with acquired brain injuries, spinal injuries, and polytrauma
 - Conducts high-quality assessments and formulates case management plans
 - Implements multidisciplinary rehabilitation packages
 - Supports clients through litigation and settlement processes
 - Identifies appropriate housing and support packages for clients
 - Recruits and supervises support staff for clients
 - Liaises with professionals to support litigation and medico-legal processes
 - Provides witness statements as a case manager
 - Builds and manages care and rehabilitation programs, including those under the “Rehabilitation Code 2015”

KEY SKILLS & ATTRIBUTES

- **Assessment & Intervention:** Proficient in conducting high-quality assessments, formulating case management plans, and implementing multidisciplinary rehabilitation packages.
- **Client Support:** Skilled in supporting clients through litigation, identifying appropriate housing and support packages, and recruiting and supervising support staff.
- **Safeguarding:** Experienced in reviewing and updating safeguarding policies and procedures, and providing advice and support on safeguarding concerns.
- **Professional Development:** Actively engages in continuing professional development, attending training courses and seminars, and contributing to academic research and contemporary practice issues.
- **Communication:** Effective communicator with clients, families, and professionals, building strong therapeutic relationships to maximise outcomes.
- **Multidisciplinary Teamwork:** Experienced in working within diverse multidisciplinary teams, including occupational therapists, physiotherapists, speech and language therapists, neuropsychologists, and more.

- **Litigation Support:** Proficient in liaising with professionals to support litigation and medico-legal processes and providing witness statements as a case manager.
- **Client-Centred Approach:** Focuses on providing client-centred, outcome-focused, and independent case management services.
- **Empathy & Compassion:** Demonstrates empathy and compassion in working with clients, particularly those with brain, spinal, and orthopaedic injuries.
- **Autonomy & Organisation:** Exhibits a high degree of autonomy and organisation in managing a complex caseload and coordinating large multidisciplinary teams.
- **Problem-Solving:** Utilises a collaborative, strengths-based, and goal-focused approach to problem-solving, encouraging positive client-led change.
- **Leadership:** Provides leadership and supervision to other case managers and support staff, contributing to and actively supporting the development of others.
- **Commitment to Excellence:** Strives to perform at the highest professional standard, continually enhancing knowledge, skills, and experience.

PROFESSIONAL REGISTRATION & MEMBERSHIPS

- Registered Social Worker in England with Social Work England (formerly HCPC) (Reg: SW105087)
- Member of the British Association of Social Workers (BASW)
- Trustee of the Brain Injury Social Work Group (BISWG)
- Trustee of Headway Teesside, affiliated with “Headway, The Brain Injury Association”
- Member of the International Social Work Group for Acquired Brain Injury (INSWABI)
- Registered Practitioner member of the British Association of Brain Injury Case Managers (BABICM)

EXPERIENCE

Patrick is an experienced case manager and co-founder of BPJ Case Management Ltd, having worked in the industry since 2016. Specialising in brain, spinal, and orthopaedic injuries, Patrick excels in delivering comprehensive assessments, bespoke case management plans, and effective multidisciplinary rehabilitation packages. His expertise extends to supporting clients through litigation, securing appropriate housing and support, and recruiting and supervising dedicated staff to help meet his clients’ needs. He is a visiting lecturer in Social Work at Teesside University and is a trustee of both the Brain Injury Social Work Group, and Headway Teesside. His commitment to client-centred, outcome-focused, and independent case management instils confidence, and delivers exceptional results.

PUBLICATIONS & CONTRIBUTIONS

1. Boyd, P. (2024) Vision Screening Checklist for Traumatic Brain Injury (VSCTBI), BPJ Case Management
2. Spotlight on Vision: Uncovering Subtle Yet Significant Visual Deficits in TBI – Webinar delivered for the British Association of Brain Injury Case Managers (BABICM) on 05 December 2024.

CONTACT DETAILS

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